

**GOVERNMENT OF PUNJAB**  
DEPARTMENT OF HEALTH AND FAMILY WELFARE  
(HEALTH - V BRANCH)

**NOTIFICATION**

No. \_\_\_\_\_

Dated, the 2<sup>nd</sup> May, 2016

**Subject: Constitution of State level Grievance Redressal Committee (SGRC) under Bhagat Puran Singh Sehat Bima Yojana.**

The state Government is implementing Bhagat Puran Singh Sehat Bima Yojana for providing cashless health insurance up to Rs. 50000/- per family per year and Accidental Death & Permanent disability cover of Rs. 5.00 lac per HoF (Head of Family) of 28.90 lacs Blue Card Holders (covered under Atta Daal Scheme), 7 lacs Farmers, 2.33 lacs small Traders, and 2 lacs Construction Workers.

2. Coverage of Health Insurance is being provided by United India Insurance Company. Coverage of accidental and disability compensation cover is being provided by Reliance General Insurance Company. Apart from this, fire insurance cover of Rs. 5.00 lacs is also covered under the scheme for the trader's premises is being provided by Oriental Insurance Company.

3. Following State level Committee to redress grievances of the beneficiaries, service provider hospitals, Insurance company and other stake;

1	Secretary to GoP, Dept. of Health & Family Welfare cum Managing Director PHSC	Chairman
2	Director Health & Family Welfare.	Member
3	Director (P&F) cum Nodal Officer Bhagat Puran Singh Sehat Bima Yojana.	Convenor
4	Nodal Officer of the Food and Civil Supplies Dept., Agriculture Dept., Excise & Taxation Dept., and, Labour Dept. to be nominated by these Departments.	Member
5	Representative of the Insurance Company(s) and concerned TPA(s).	Member

3. The committee should hold the meeting regularly. Terms of Reference (ToR) of the committee is enclosed as **Annexure**.

4. Decision of the State Grievances Redressal Committee is final and binding on all Stake Holders.

**Dated, Chandigarh**  
The 2<sup>nd</sup> May, 2016


**Vini Mahajan, IAS**  
Principal Secretary Health & Family Welfare  
Punjab, Chandigarh

**Endst. No. 377-468**

**Dated, Chandigarh, the 2<sup>nd</sup>, May, 2016**

A copy of the above is forwarded to the following for information and necessary action.

- i) Secretary to Govt. of Punjab, Department of Agriculture.
- ii) Secretary to Govt. of Punjab, Department of Excise & Taxation.
- iii) Managing Director, PHSC.
- iv) Secretary, Punjab Mandi Board.
- v) All Deputy Commissioners in Punjab.
- vi) All AC Grievances in Punjab.
- vii) All Civil Surgeons in Punjab.
- viii) All Deputy Medical Commissioners, PHSC.

  
**Director (P&F)**  
Punjab Health Systems Corporation

## ANNEXURE

### TERMS OF REFERENCE

- i) Appeals against the decision of District Grievance redressal Committee by either of the aggrieved party.
- ii) Complaints & grievances received directly and for which the committee finds fit to address such complaints in larger public interest.
- iii) Any grievances against insurance company relating to compliance of service provisions for extending scheme benefits.
- iv) Grievances of Insurance company/ies.
- v) The Committee will periodically review on monthly basis the status of disposal of the grievances/complaints received at Help Line 104.

A handwritten signature in blue ink, appearing to read 'T. Das', with a horizontal line extending to the right.