**District: Bathinda**

- Annual requirement for Family Welfare services for the year 2007-08 was not worked out as per procedure at majority of the Sub-Centre/CHCs/PHCs visited in the District. The records and registers in respect of FW services were found in-complete at the centres visited. Registers for Cu-T, Oral Pills, Condoms, ANC/PNC, Child Immunization etc. Were not maintained properly and updated specially at Bhagta CHC. Sterilization case cards and child immunization registers were not either issued or maintained properly at most of the centres visited. Eligible couple registers were also not maintained or updated due to incomplete survey of the field area of centres. Maintenance of records at Sub Centres at Kotha Guruka and Bhai Rupa was very poor.

- There has been a short supply of IFA tablets and Vit ‘A’ solution in the whole district for a long time.

- Certain facilities like Delivery kit, Glove, Uristix, Kerosene, Brooms and Mops, ORS packets, Centrimaxazole, Metronidazole, Foot-stool, slides for blood test, Chloroquine tablets, IEC material were not available at Bhai Rupa and Kotha Guruka sub centres. Neo Natal Resuscitation equipment was not available at the PHC at Bhagta.

- The H.W. (M) of Bhai Rupa Sub-Centre lacked skills to take proper care of Malaria Patient, this needs special attention and training.

- Supervisory check at PHSs/Sub-Centres needs improvement. These activities should be taken up at district level as well as at periphery level for monitoring quality of the services and keeping records update.

- There has been acute shortage of manpower in Sub Centres in the district. Many posts of ANM were lying vacant in different health centres visited under CHCs.

- Discrepant entries in the age of acceptors, age of spouse, total number of children and in the male children was observed. This should be
rectified and adequate care needs to be given for proper recording of data on the FW acceptors in the registers.

- Three Antenatal checkups and supply of DDKs and IFA to the pregnant women in the rural areas was found to be deficient.

- ASHA scheme and 24 hours delivery scheme were not introduced in the district. Kit ‘A’ and Kit ‘B’ at the Sub Centre level had not been supplied in the district for the last one year.

**District: Sangrur**

- No proper procedure and guideline was adopted while preparing the annual need for FW services for the 2007-08 at district head quarter and at some of the health centres visited by the team. The maintenance of records and registers was poor in the visited centres. Registers for Cu-T, Oral Pills and Condoms ANC and PNC, child immunization, FW stock register etc. Were not being maintained properly. EC registers were also not being maintained in the centres.

- Discrepant entries in the records was noticed in the details of the spouse, in total number of children and number of male children. In this respect the correct demographic particulars should be recorded in the registers.

- The ANM of Jahagir and Hasanpur Sub-Centres need more training on treating the Antenatal and Postnatal mothers properly. In most of the case, ANMs in the visited centres were found that they had not visited the mothers after delivery.

- Hasanpur Sub- Centre was not having facilities of water and electricity while some of the furniture/equipment like Foot-stool, Brooms and mops for cleaning, ORS packets, Uristix, Kerosene, Cetrivaxazole, Vitamin ‘A’ solution, IFA tablets and Syrup, Paracetamole tablets, Metronidazole, Antispectic solution, IEC material etc. Were not available at the Sub-Centres visited. Surgical equipment was not available at PHC at Sherpur. There was acute
shortage of IFA tablets in the whole of the district. **Stock of Cu-T was nil as on 31.03.2007 at District Headquarter.**

- For want of adequate supply of drugs, the people at rural areas are not getting medicines as per their requirement. Medical Officers posted at PHC/CHC level did not visit the allotted area during last six months as per the statement received from the community.

- 24 hour delivery and ASHA schemes have not been implemented in the district.

- Villagers in the area of sub centre at Hasanpur were not satisfied with the services of the Health Worker (Male) in respect of Malaria treatment.

- Figures reported under IUD scheme by the reporting centres and district office for the year 2006-07 were more than that of registered figures. Proper attention should be given to the reporting system from Sub Centres to District office.

- Supervisory check at PHCs/sub-centres was not satisfactory. These activities should be taken up at district level as well as periphery level for monitoring quality for the services and keeping records updated.

- There is an acute shortage of manpower in the Sub Centres in the district. Many posts of ANMs were lying vacant in different health centres visited.

- Three Antenatal checkups and supply of DDKs and IFA to the pregnant women in the rural areas was not found at satisfactory level.

**District: Ludhiana**

- The Annual requirement for FW Services for the year 2007-08 was not worked out as per prescribed procedure at PHC/CHC level in the district. Service registers and other relevant records in respect of Family Planning and RCH services were found to be not completed with some of the required information at the centres visited. Printed records were lacking through out the district. Discrepant entries in
the age of acceptors and in the age of spouse were detected against
the registered particulars. Records at Bhaini Saheb and Khawaj ke
sub-centres were also very poor.

- During practical demonstration, the ANM of Khawaj Ke sub-centre
  was observed to be not skilled enough to attend the post-natal check
  up properly.

- Khawajke sub-centre was not having Govt. Accommodation. Vessel for
  water storage waste disposal container, Brooms and mops for cleaning
  weighing scale, Thermometer, Gloves, ORS packets, DD Kits, Uristix,
  Kerosene, Vit ‘A’ solution, IEC material, Condoms, Tab. Metronidazole,
  Kit ‘A’ solution, IEC material, Stream sterilizes, Torch Light, Antiseptic
  solution etc. Were not available at one or other visited sub-centres at
  Bhaini Saheb and Khawaj Ke. BP apparatus available at Khawaje sub-
  centre was out of order. Supply of drugs was also inadequate at the
  visited sub centres.

- The knowledge and awareness of the community about danger sign of
  ARI, ORT, Child immunization, Contraceptive methods and possible
  side effects there of etc. Was found to be inadequate.

- Post natal visits coverage of new born baby weight was poor at the
  visited villages.

- Service register in respect of the sterilization did not tally with the
  reported performance for the year 2006-07 and 2007-08 at PHC
  Kumkulan and CHC Maludh. Similarly, IUD performance was not co-
  related with the service registers at all the visited centres in the
  district. This needs urgent monitoring and remedial action.

- Short supply of IFA tablets and Vit ‘A’ solution in the district caused
  adverse effect amongst the ANC and child care services during last
  two years.

**District: Nawanshahar**
Record keeping needs proper attention at some of the periphery level centres. The registers for maintaining the details of Eligible couples, sterilization acceptors, MCH beneficiaries and OP/CC users were not maintained with all the details at some of the centres visited. Immunization cards and sterilization case cards were not mostly maintained at the centres.

Performance figures reported under Cu-T, scheme could not be verified for want of centralized registers at the headquarter of PHC Muzafferpur and CHC Saroya.

Post natal visits need to be increased in the area of the sub centres at Mahilgailan and Naura.

Some of the important facilities like Delivery table, Ambu bag/Suction, steam sterilier, Torch, Stove, Kerosene Oil, Tab. Contrimaxazole, Vit ‘A’ solution, IFA table/Syrup, OP and EC Pills, Antiseptic solution, Condoms, Chlorine solution (Bleaching power), Chloroquine tablets, PCM, Metronidazole/Misofrostal/Magsulth/Oxytocin tablets, Gentamycin injection, Kit ‘A’ and Kit ‘B’ etc. Were not available at Mahilgaon and Naura sub-centres.

Coverage of weight of new born babies was found below average in the area of sub centres at Mahilgailan and Naura. Awareness of the community is somewhat needed to improve on various schemes under NRHM by promoting the IEC activities in these areas.

Drugs as per IPHS norm and also Prophylactic Drugs were not available at Sujjon PHC. Residential quarters were not available for MOs.

Performance reported under IUD Scheme was not verified due to non-maintenance of service registers. Name of the acceptors were recorded much less than that of reported for last two years at the PHC/CHC head quarters.

Monthly report is not being submitted as per new revised MIES formats at the district head quarter.
District: Fatehgarh Sahib

- The maintenance or records and registers need to be improved overall in the visited centres by the team. Record keeping needs proper attention at some of the periphery level centres. The registers for maintaining the details of Eligible couples, Sterilization acceptors, MCH beneficiaries and OP/CC users were not maintained with all the details as some of the centres visited. Immunization cards and sterilization case cards were not generally maintained at the centres.

- Performance figures reported under Cu-T scheme could not be verified for want of the registers at the headquarter of PHCs visited.


- Many of new born babies were not weighed in the area of sub centres at Kharoda and Mulepur. In this connection, community awareness need to be improved on NRHM by promoting the IEC activities in these areas.

- Prophylactic drugs were not available at PHC at Chandarthal Kalan. The PHC also not had an operation Theatre. There was shortage of manpower including MO under AYUSH.

- Many posts of Female Health Workers were lying vacant in the district. Nearly 32 sub centres were running without ANMs in the district.

- Registered figures in respect of sterilization did not tally with reported performance for the year 2006-07 and 2007-08 at PHC at Chanarthal Kalan, Nandpur Kalor and Sanghol, Similarly, these data in respect of
IUP performance was also not co-related between reports and register at all the visited centres in the district. This needs urgent monitoring and remedial action.

- During samples check of the family planning acceptors, discrepant entries in the age of spouse of the acceptors were noticed. This data should be recorded specially in spacing method cases in the service registers.

**District: Kapurthala**

- The maintenance of records and registers was poor more or less at all the centres visited by the team. Registers for EC, Sterilization, Condoms and Oral Pills service, ANC/PNC, stock register etc. Were not maintained properly or updated at PHCs at Tibba, Kal Sanghaian and Dilwan. No case cards for sterilization were being maintained at the visited PHSs/CHCs. For reporting performance under various schemes, recently revised MIS formats were not being utilized.

- 24 hours delivery schemes to promote the Institutional delivery care was not established at rural level centres in the district.

- It was observed that the ANMs of sub-centres at Kesarpur and Jalldwali need active supervision to improve their skill to operate sterilizer, baby warmer and resuscitation of new born babies. Post Natal visit in the area of these sub-centres was also found to be not of desiered level.

- Ambu Bag/Suction, BP apparatus, thermometer, DDK, Kerosene Oil, Co-trimoxazole, Vit-A solution, IFA tablets and syrup, EC Pills Deliver table, Steam sterilizer, Delivery Kit, IUCD Insertion kit, Torch, Stove and Infant weighing scale were not available at the sub-centres at Jallowali and Kesarpur. Most of the drugs and important printed materials were also not available at these centers. Visited Sub-centres did not have space and facility for conducting delivery. No supervision seems to have been done during last three months at these centres.
Service registers were not checked. VHCs were also not constituted in these villages.

- The villagers expressed their dissatisfaction as the ANMs of the visited centres are not available when they need. In most of the cases new born babies were not weighed and also no post natal checkups were made in these areas. The knowledge and awareness of community needed to be stepped up on Health, FW and MCH activities.

- Facility of blood storage and jeep were not available at Kala Sanghian CHC. Many items in IPHS drugs were also not available in the CHC.

- Female Health workers at Sub-centre level were not drawing/ getting their salary regularly. United fund which is most required for strengthening the services at Sub-centre concerned was not received for the year 2007-08.

- Performance reported under sterilization and IUD for the year 2006-07 and 2007-08 (upto August, 2007) could not be verified due to the respective service registers being incomplete at reporting centres. The reporting units must maintain/update the service registers in respect of sterilization and IUD at their head quarters in accordance with the monthly as well as cumulative reported figures. This may be regularized urgently.

**District: Hoshiarpur**

- The maintenance of records/register is required to be improved specially at Bhunga and Hajipur CHCs. Case cards for sterilization were not maintained at any of the visited centres. For reporting the performance under various schemes, new revised MIS formats were not yet being utilized in the district.

- To promote the Institutional delivery care, the CHCs and PHCs visited in the district were not set for 24 hours delivery scheme.

- Female Health Workers at Sub-centre level were not drawing their salary regularly. United fund which is most required for strengthening
the services at Sub-Centre concerned was not received for the year 2007-08.

- Delivery table, Ambu bag/Suction, Slides for blood test, ORS packets, DDKs, Kerosene Oil, Vit ‘A’ solution, IFA tablets, Syrup, Emergency contraceptive pills and certain other medicines, Kit ‘A’ and Kit ‘B’ were not available at Raksi sub centre. Sub-Centre did also not have sufficient space for delivery. ANM of this centre was not provided SBA training. No supervision seems to have been done during last three months at sub centre.

- The mothers interviewed in the area of Raksi sub centre expressed their dissatisfaction over the postnatal visits and made more aware about the danger sign of ARI, use of contraceptive methods and possible side effect there of.

- Most of the medicines/drugs as per IPHS were not available at CHC at Hajipur.

- Performance reported under sterilization and IUD for the year 2006-07 and 2007-08 (upto August, 07) could not be verified due to incomplete service registers at reporting centres at Hajipur CHC and Paldi PHC. The reporting units must maintain/update the service registers in respect of sterilization and IUD at their head quarters corresponding to the monthly as well as cumulative reported figures.

- It would be appreciated if you could kindly examine the above observations of the RET and also forward your valuable comments on the same alongwith the initiatives you propose to take with regard to the availability and quality of services, maintenance of records/registers at the aforesaid health facilities. It would be appreciated if an action taken report is also sent to the Ministry at the earliest.